

CBP refunds are now fully electronic!

The **U.S. Customs and Border Protection** has completed a major operational change that affects how importers receive refunds.

CBP has fully transitioned to electronic refund payments and no longer issues refunds by paper cheque. All applicable refunds are now processed through the CBP **Automated Clearing House (ACH)** system.

Required action for importers

To ensure uninterrupted receipt of CBP refunds, importers must have valid ACH enrollment and authorization on file.

- **If you are currently enrolled in ACH**, please review and verify your ACH refund authorization details in the ACE portal to confirm they are current and accurate.
- **If you are not enrolled in ACH**, ACH enrollment is now required in order to receive refunds from CBP. Refunds may be delayed until enrollment is completed and approved.

Refund timing and processing

Once ACH enrollment is properly established, CBP refunds are generally issued within a few business days following liquidation. **Refunds are administered through the ACE** portal, which continues to serve as the primary platform for CBP financial transactions and compliance activity.

CBP guidance and support

CBP has made several resources available to assist the trade community, including [FAQs](#), [enrollment instructions](#), and guidance on managing [refund notifications](#) within ACE.

In addition, CBP is hosting live support sessions to address common questions related to ACH enrollment and refund processing.

The [next support call](#) is scheduled for **Wednesday, February 11, 2026, from 2:00 PM to 3:00 PM.**

If you would like assistance reviewing your current ACH setup or support with enrollment and authorization, please **contact your JORI representative.**

Link: https://e.jorilogistics.com/cbps-latest-on-metal-valuation-stay?hs_preview=HXlaxyom-207196838280&ecid=ACsprvtRmlUtY_phUZpeWW4q6HZzMHvdf2p_fDJuTpVTrX2faQlbO3-1Esc_9nc2Raal9kBI36J0&utm_medium=email&hsenc=p2ANqtz--i7rs0AI3cgxusQ6xmBIORZ_R6JQhbd69MKdz0jFIlbDpBtLLsMntxU1J_L4_rhZEyDqlUunWSJuYgyUtjf7Yv74UaJQ&hsmi=2&utm_content=2&utm_source=hs_email